# 2025 Discovery Camp Handbook



We are thrilled to welcome rising 2<sup>nd</sup>, 3<sup>rd</sup>, and 4<sup>th</sup>-grade boys and girls to camp for the first five (5) days of the Second Session. The program is designed to give campers a true sense of what camp will be like in a future summer.

## DATES FOR 2025

July 28<sup>th</sup> - August 1<sup>st</sup>

#### SUMMER

PO Box 369 Beach Lake, Pennsylvania 18405 Tel (570) 729-1010

#### WINTER

1714 Wantagh Avenue Wantagh, New York 11793 Tel (516) 221-8800

chestnutlakecamp.com | info@chestnutlakecamp.com

## **Chestnut Lake Camp**



**Chestnut Lake Camp** provides campers with an environment where they feel comfortable and confident in who they are as a person. The most important ingredient to our success is a skilled, caring staff who work tirelessly to Bring Out each camper's character, leadership, and confidence.

**More than 75 years ago, Trail's End Camp's story began.** Its growth over multiple generations on its hallowed grounds in Beach Lake, PA established a world-class tradition and reputation. As a full-summer-only (7-week) camp with over 500 campers, Trail's End crafted and mastered a formula combining high-level facilities, extensive and exceptional programs, and a deeply impactful experience to rise to the top of the camping field. And in 2007, the owners of Trail's End – Starr and Stan Goldberg, and Rona and Marc Honigfeld – had the vision to expand their reach.

**Next door to Trail's End sat 200 acres of property that had once housed a summer camp**. Long left dormant, it would take a tremendous investment to create a new camp that could provide a Trail's-End-type of experience. But that's the very thing that happened next. The land was purchased, the bulldozers rolled in, and within one year there was an incredible new sight to behold: Chestnut Lake Camp. This new camp's rapid development was partially due to its unique market appeal – offering a high-quality program and exceptional assets to campers for less than the full summer – and the growth was rapid. Initially, there were two 3-week options. But in a few short years, the current session structure of 4-weeks, 3-weeks, or 7-weeks was formed. Within ten years, the population of camp and its capacity had doubled. And by the summer of 2024, we would see up to 425 campers at one time.

After the summer of 2019, Paul and Debbie Schorey (Chestnut's inaugural Directors) returned to their careers as teachers in their home state of Missouri. This led to a search for the camp's next directors, and through good fortune, Aaron and Ann Selkow came on the scene. With decades of experience leading camps and youth programs, they were invited to become owners and directors at Chestnut Lake beginning in 2020. Although the camp did not open due to the COVID-19 pandemic that season, the fall of 2020 ushered in a new era of leadership by Aaron and Ann.

With approximately 425 rising 3<sup>rd</sup> through 12<sup>th</sup>-grade campers in our First Session and more than 325 campers in our Second Session – with 100-135 campers staying with us for the full 7-week summer – and a team of over 235 seasonal staff, Chestnut Lake has never been more vibrant and poised for long-term success. The low-key, down-to-earth, community-driven, nurturing, and unbelievably fun environment at Chestnut is filled with joy, where we embody the "Bring it Out" spirit.

## Bring It Out!

"Bringing Out the Best in Me" and iterate versions of this credo are synonymous with Chestnut Lake. The message conveys our commitment at Chestnut to camp being a place for campers and staff to find their best and truest versions of themselves, and to allow their character, leadership, and confidence to develop and shine.

The following "Bring Out..." statements represent some of the areas of focus for us to create, reinforce, and sustain the "Bring it Out" spirit at Chestnut Lake in 2023:

- Bring Out strong and positive bonds between campers and protect and care for their well-being so that they can be free to enjoy every aspect of their summer.
- Bring Out the **qualities in our staff to be excellent role models, to be engaged, to take initiative, and to care genuinely** about Chestnut Lake and its campers.
- Bring Out experiences and programs that are fantastically fun and filled with opportunities for growth while offering an aspirational arc to the summer and a camper's lifetime at Chestnut Lake.
- Bring Out a place that celebrates everyone's unique character while giving them the chance to become the best and truest version of themselves.
- Bring Out a place that inspires spirit through rituals and traditions that bring people together and unite the community no matter their backgrounds and unique qualities.
- Bring Out the **development of grit and resilience in campers and staff** through growth opportunities and new experiences.
- Bring Out a **reputation for excellence** so that campers, staff, parents, and alumni will always revere being part of the Chestnut Lake family.

## A Letter from Aaron & Ann



Dear Chestnut Lake Families,

In early 2020, we were faced with a big life decision. After more than 45 combined years working in the camping and youth service fields and ready to soon transition into the "empty nest" stage of our lives as parents, we were at an intersection. We could stay the course and comfortably remain in the nonprofit world to build on success earned at great camps and organizations for nearly 30 years, or we could consider something a little bit different. As we learned about Chestnut Lake Camp and considered our opportunities, we were certain that joining this special community and leading this amazing camp was the right decision for our family.

The last five years have been a whirlwind of learning and long hours spent helping to lead us through the unique challenges impacting camps and communities around the world today. There have been so many amazing moments that have reinforced our sense of pride and gratefulness for being here. Throughout last summer we saw the joy that camp can offer in the many big moments and the countless small ones, we watched as children formed and deepened relationships with each other that will sustain, and we were proud to give our entire camp family the chance for a summer of spirit, laughter, independence, connections to others, and the best that camp can offer young people.

We've put roots into the ground and look forward to many years with you and so many other wonderful families in Beach Lake, Pennsylvania. This summer will be extraordinary, and we're so thankful to have your children be a part of it.

Think Camp!

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Aaron & Ann

Aaron and Ann live in Philadelphia with their dog, Pearl. Their daughter, Lily, is a student at the University of Wisconsin.

## **Contact & Communication Info**



#### **SUMMER**

Typically, we open the summer office by June 10<sup>th</sup>

PO Box 369 Beach Lake, PA 18405 Tel. **(570) 729-1010** Fax (516) 564-2023

OFF-SEASON

Typically, we close the offseason office by June  $10^{\mbox{th}}$ 

1714 Wantagh Avenue Wantagh, NY 11793 Tel. **(516) 221-8800** Fax (516) 564-2023

## TOLL-FREE PHONE (866) 621-CAMP (2267)

YEAR-ROUND info@chestnutlakecamp.com

ChestnutLakeCamp.com

#### **QUESTIONS?**

Billing, Forms & Enrollment	Ann Selkow (570-729-1010 in summer   <u>ann@chestnutlakecamp.com</u> )		
Camper Concerns	Information will be provided prior to the start of the camp session, but you can always contact the		
	Main Office or Directors		
Transportation	Alex Ward (570-729-1010 in summer   <u>alex@chestnutlakecamp.com</u> )		
Online Photos/Video	Communications Team (communications@chestnutlakecamp.com)		
Emergencies	Main Office or Aaron Selkow (570-729-1010 in summer   <u>aaron@chestnutlakecamp.com</u> )		
General Questions	Office Team (570-729-1010 in summer   info@chestnutlakecamp.com)		

### **Office Team (Summer)**

The administration of Chestnut Lake's summer office is led by our Office Manager, Caryn Labkovski, and is assisted by a team of other staff. These staff members appreciate the importance of always providing our families with the best and most efficient service and will quickly and effectively respond to your concerns. Please understand that the office is an extremely busy place, and that hundreds of calls are coming in every day. We appreciate your patience and understanding and thank you for abiding by our office hours and outreach guidance.

### Main Office Hours (Summer) & Phone Systems

We request that non-emergency calls be made between 8:00 AM and 9:00 PM (on Saturday, our office opens one hour later), while our office staff is monitoring the phones. If your call is not answered, you will be provided with a variety of choices through an auto attendant and our goal is to return the call as promptly as possible. This will often be within hours, and at most, within one day of when it was received.

	Office Hours	<u>After Hours Support</u>	Number to Use
Sunday – Friday	8:00 AM – 9:00 PM	24 hours/day	(570) 729-1010 (or 866-221-CAMP)
Saturday	9:00 AM – 9:00 PM	24 Hours/day	(570) 729-1010 (or 866-221-CAMP)

Please remember that campers will not have access to phones during their stay at camp except for the scheduled calls that are set up through our camp administration (more information on that process follows later in the Handbook), nor will counselors be permitted to phone parents concerning their children. All communication will need to go through our prescribed contacts that will be provided prior to the start of the camp session (this usually includes a mix of Head Counselors, Directors, Wellness Coaches, and/or Division Leaders).

#### **Mailing Information**

All correspondence should be sent as follows:

Mail for Campers:	Mail for Staff:	Package/Parcel for Campers/Staff
[Camper's Name] – [Division]	[Staff Person's Name]	[Camper's Name] – [Division] or [Staff Name]
Chestnut Lake Camp	Chestnut Lake Camp	Chestnut Lake Camp
PO Box 369	PO Box 369	326 Trail's End Road
Beach Lake, PA 18405	Beach Lake, PA 18405	Beach Lake, PA 18405

#### "No Package" Policy

**To model our core values, we have a NO PACKAGE POLICY at Chestnut Lake.** This means that unless there is explicit and specific permission from a Chestnut Lake staff member for a parent to send a package to our attention for their child, there will be **NO** packages accepted at camp. Please visit **Appendix F | Package Policy** for full details about the policy. Please note, campers celebrating a birthday while at camp can receive one package (see "Birthday" section below).

#### **Email Information**

Parents/guardians may send emails to campers through the camp's web service (MyCLC). Logging in to MyCLC requires a secured username and password, which is the same login information that you used for camper enrollment and for completing/submitting all forms. Please keep in mind that while email happens instantaneously for us in the outside world, it is not so at camp. Emails from parents to campers sent through MyCLC get passed out once a day with the regular mail.

#### **Fax Information**

Parents/guardians may not send faxes to campers. Our fax machine is for business use only and is primarily helpful for medical forms and related information.

#### **Parent/Family Travel**

If parent(s)/families will be traveling away from home at any time during a camper's stay at Chestnut Lake, it is imperative that updated information is provided to us in the event of an emergency. Please email <u>info@chestnutlakecamp.com</u> with the relevant information (including dates of travel, contact numbers, and location) in advance of your trip.

#### **Driving Directions**

Our camp is easily accessible by car, but we do recommend planning any trips to camp in advance due to variable traffic and road conditions (especially in the Pocono Mountain area). If you use a GPS for directions, please input "326 T516, Beach Lake, PA 18405" or "Chestnut Lake Camp". This should give you the most accurate GPS directions. Detailed directions to camp <u>may be found on our</u> website.

# Highlights from "Everything from A to $Z^{\prime\prime_1}$



### Accreditation

**Chestnut Lake has earned Accredited Camp status from the American Camp Association (ACA).** The ACA program requires a close review of every facet of the camp operation, including staffing, facility, program, medical, emergency, food service and other standards. There is a full on-site inspection conducted every three years, and ongoing training on any issues developing within the region. Chestnut Lake has been accredited for many years and has chosen to be a supporter of the ACA and its work throughout the camping field.

## Activities

At Chestnut Lake, we offer a balance between group-centered activities that are pre-assigned by bunk or Division and elective activities where campers request their top choices. This allows our campers to experience all that camp has to offer while building and strengthening the bunk/Division experience and encouraging individual growth and development. More information about each type of activity is below.

#### Arts and Sports Activities

Campers participate in group-centered and elective-based activities in sports and in the arts with other campers in their Division (gender/age group) and sometimes with campers that may be in different groups. Campers will have a chance to choose electives throughout each session. Throughout each rotation, campers will have a chance to learn and develop skills in that art/sport whether they are beginners or well-versed in that activity. Sometimes these electives are offered for daily experiences that change often, and other times we give campers "3-Day Electives" to get a longer and deeper experience in that program.

#### **Outdoor Adventure Activities**

Throughout the session, campers will have the chance to test their limits and develop both individual and team skills on our High Challenge Course, Low Ropes elements, and Ee Course (Ninja Warrior-style program). This includes a climbing wall, zipline, flying squirrel, and many other awesome options. Outdoor Adventure – which will be experienced in campers' groups and for some elective programs, also includes archery, mountain biking, nature/science programs, camping, and more.

#### Waterfront Activities

Chestnut Lake features an exceptional waterfront program, based on our expansive private lake and heated, salt-water, swimming pool. Although instructional swimming periods are not part of the program, we make sure that campers are capable swimmers at the start of each session before allowing them to enjoy the lake and pool activities. The pool is a "play" area, with lots of ways to enjoy time in and around the pool for fun with friends, all day and night (we have lights for nighttime swims as well). The lake has a beautiful beachfront with a massive

<sup>&</sup>lt;sup>1</sup> The complete list of "A to Z" appears in the full <u>Camp Handbook.</u>

Aqua Park (inflatable equipment area), non-motorized boating (like sail boats, paddle boats, canoes, sit-on-top kayaks, paddleboards and more), and motorized boating activities (such as water skiing, tubing, wakeboarding, and banana boat rides). We also feature beach activities and fishing at the lake. When campers go to the lake, they are required to wear life vests for ALL activities, regardless of their swimming skills. Our goal is to have each camper at one of the Waterfront areas at least once daily, with approximately 5 days of the week spent at the lake, specifically.

#### **Evening Programs & Special Activities**

The campers will enjoy a wide variety of other small group, large group and all-camp programs throughout their session at camp. Most nights of the session, campers will participate in an evening program with their Division run by staff members working in that Division. Other nights, they may engage in bunk activities or all-camp activities. Campers will also experience special events during the day such as Carnivals, Tribal (Color War), and a wide range of camp traditions and special surprises.

#### Arrival and Departure

Discovery Camp families in DC/MD, PA, NJ, NY and other nearby areas in the Northeast and Mid-Atlantic regions are provided with bus transportation options prior to the summer (as part of our Second Session plans) for trips TO Discovery Camp. The return from Discovery Campo is either arranged by parent pick up, or for those families affiliated with the 92NY, they will be provided by a special bus. Pickup on the last day will be confirmed by email, but will usually be between 10 AM and 11 AM. In 2025, we may again offer parents a chance to spend a couple/few hours at camp at pick up to allow them to tour camp with their child and to enjoy lunch before leaving.

### **B**aggage/Luggage

[PLEASE REVIEW THE NEW "CAMP BAGGAE GUIDE" AVAILABLE IN THE "FORMS & DOCUMENTS" SECTION OF MyCLC] We can assure you that the list of items recommended or required by camp has been curated with thoughtful consideration for the schedule, pace, environment, and activities at camp, as well as our effort to be as efficient and reasonable as possible. Even though this is a 5-day program, we want the kids to be prepared.

Getting the supplies that your child will need for camp to Chestnut Lake is easy – they will be transported on the bus with them (or they can come with parents on arrival day if the child is being driven to camp).

### Birthdays

**Celebrating a birthday at camp is very special!** Every child celebrating a birthday at camp will receive recognition and attention. The birthday child will receive a special birthday shirt to wear throughout the day, and they will have a great pizza party (with birthday cake) for their cabin. The camper will also get to spin our Birthday Wheel for a special prize.

A very brief call between a camper celebrating a birthday and a parent can be arranged. To set this up, please reach out to our Wellness Coaches (<u>wellness@chestnutlakecamp.com</u>) and they will set up a scheduled time for the call. If possible, please consider whether a regularly scheduled camper/parent call can be used for the birthday call as well. Families may send a package for their child's birthday if it will be celebrated while they are at camp. If you send a birthday package to your child, please put "Birthday Package" on the label or box very clearly so we can make sure it gets to your child on their birthday.

#### **B**ullying or Challenging Social Behavior

All campers at Chestnut Lake are expected to live by the values of our camp while they are present in Beach Lake with us. These expectations (detailed in Appendix D | Behavior at Camp) will be shared and discussed with campers, and we will reinforce them throughout the summer. We do expect that challenges will arise – it is an understandable outcome of living in such an intensive environment with many others, and part of the process of growth and development for children that helps them to build resilience and social skills.

While there will be various issues that campers will have to navigate this summer (with help from their counselors and our other staff), we recognize that bullying continues to be a primary concern that children may deal with at school, on teams, and in other social situations with peers. Children will engage in behavior at times that causes others to feel excluded, uncomfortable, and even threatened. This behavior may, at times, be intentional.

We want all families to understand that at Chestnut Lake, bullying (whether in the form of emotional or physical actions against others) is not acceptable. We prescribe to a zero-tolerance policy that requires us to address bullying concerns seriously and swiftly, and to act when bullying is taking place. At times, the result of bullying at camp will be thoughtful mediation and problem-solving with an adult with careful follow-up. The key will be our ability to notice behavior and to establish an open and trusting relationship between campers and between campers and staff members. That will often prevent any concern about this type of behavior to be easily resolved. If necessary, families will be contacted to discuss a more serious issue. If the situation has major impact on other members of the community, campers may be dismissed from camp.

If you are aware of bullying at camp from previous years, suspect a situation that could arise for any reason, or if you have specific concerns, we strongly encourage you to raise these issues with our directors. We are committed to maintaining a healthy and positive community and will do our very best to protect each child in our care.

## Camper Information & Other Important Forms

It is required that you complete all online forms so that we may best serve your child during the camp season. These forms are kept confidential and are only shared by the camp directors if necessary or when the information included is critical to provide to other staff to ensure the best care of the campers. We encourage you to provide any insight that would be helpful to us, including family situation, medical concerns, etc., which will help us to ensure your child a positive and successful camp experience. Unless forms are received by the date requested (and prior to your child's arrival), we cannot guarantee that we will have ample time to review the important information shared.

To access all forms, please visit MyCLC. Forms for campers or families are updated there throughout the year.

### Crisis Response & Security

**Our job as directors and camp leaders is to make the health and well-being of the campers our highest priority**. Our year-round and summer staff spends considerable time developing protocol to maintain the safety of our camp community and creating effective planning for responding to any type of crisis. We expend a great deal of energy and resources on the selection of qualified and – when appropriate – fully-credentialed staff, the use of sophisticated systems, the design of detailed processes and strict standards (in coordination with organizations such as the Department of Health, Commonwealth of Pennsylvania, American Camp Association, and others), and extensive training. As a practice, we do not publish our means of responding to crisis and securing our community and facility. For more information, please contact Aaron Selkow at <u>aaron@chestnutlakecamp.com</u>.

## **D**iscovery Camp

We are thrilled to welcome these rising 2<sup>nd</sup>, 3<sup>rd</sup>, and 4<sup>th</sup>-grade boys and girls to camp for the first five (5) days of the Second Session. The program will have a unique beginning, middle, and end and it is designed to give campers a true sense of what camp will be like in a future summer. Prior to the summer, our Discovery Camp families will be given a separate handbook to guide their preparation and experience. While many of the resources in this handbook will be relevant to them, there are several differences that we will more specifically articulate. If you have questions in the meantime, please contact our directors.

## Dress Code

We ask each camper at Chestnut Lake to dress in a way that reflects respect for our camp's values and ourselves, and that is safe and appropriate for the activity a camper is participating in. We suggest that parents and campers discuss levels of appropriateness before arriving at camp and use their best judgment to pack clothing that is ideal for the camp setting – remember that Chestnut Lake is a place where we play in the dirt, get wet, and sweat a lot! As you prepare for camp, we ask you to consider these insights:

- Chestnut Lake permits one-piece bathing suits and two-piece bathing suits like "tankinis" for campers.
- T-Shirts or other clothing with inappropriate wording or graphics are not permitted.
- Clothing that allows underwear and/or bras to be visible should not be brought to camp.
- Clothing intended to be worn as a costume that objectifies campers themselves or others, including other cultures should not be brought to camp.

Chestnut Lake reserves the right to ask any participant to change their clothing at any time if it doesn't meet camp's values and/or is inappropriate or unsafe for a given activity.

## Electronics/Screen-Free Policy

To demonstrate our commitment to providing a summer camp experience that emphasizes building community and enhancing relationships and focuses on people and places and not screen time, we have created an electronics ("Screen-Free") policy that is detailed in this Handbook. Please note that any device prohibited and any device with the ability to connect to the internet (even if you've disabled Wi-Fi) will be collected and stored by our camp's staff for the duration of a camper's session or sent home. The following electronics are not allowed at camp:

- MP3 Players/Mobile Devices with Touch Screens
- Electronic Handheld Game Devices (Gameboys, PSPs, Nintendo DSs, etc.)
- Cell Phones (with or without a SIM card, even for use as a camera)
- Laptops, Netbooks, or other computers
- iPads and/or Tablets
- DVD Players
- E-Readers
- Smart Watches

Please see Appendix E | Electronics (Screen-Free) Policy for the full information and the values behind it.

### Food Service

The summer of 2025 continues our focus on the provision of healthy, well-balanced, diverse, and appropriate foods for our campers and staff throughout the summer. Working with experienced food service staff and the support of nutritionists and experts in the field, we are excited to continue to offer menus and meals this summer that are both nutritious and delicious.

All food served at Chestnut Lake is prepared and served in a "Nut Free" and "Sesame Sensitive" environment. This means that we do not allow any nuts or nut products to be used or distributed in camp for any meals or snacks, including at Canteen. In terms of sesame, the change in policy this year to include sesame as one of the standard allergens has made it increasingly difficult to keep products out of camp that MAY contain sesame and/or be manufactured in an environment where sesame is present. We also make sure that any trips off-site follow the same guidelines. Our cooks prepare meals that are nutritious, plentiful and offer variety regardless of these restrictions.

Many of our campers and staff have their own dietary needs and may have food allergies, so we substitute acceptable items whenever needed. There are always alternative meals for those with allergies or legitimate restrictions (i.e., gluten free, celiac, food allergies, vegetarian, etc.), and our Specialty Foods Coordinator works with our staff on site to help ensure the delivery of these specific meals and items throughout the session. Intake conversations with families to discuss their child's needs (when they have unique and important dietary restrictions or food allergies) are scheduled before the summer and our Specialty Foods Coordinator will guide these services throughout the summer.

Salad bars, buffet (hot and cold) stations, and fresh fruit are available for campers each day, and those with very particular needs will be accommodated whenever possible. We plan meals that have an abundance of fresh items, but we also understand that traditional camp favorites and kid-friendly foods are a key. Anyone with specific concerns about their child's food needs must include all relevant information on their medical and/or Camper Info forms, and you can be in touch with us at <u>specialtyfoods@chestnutlakecamp.com</u>.

## Graffiti and Damage to Camp Property

At camp, it's important that we respect both the people in our community as well as the physical space that we live and learn in. Graffiti and other damage to camp property is not permitted in any space at camp. If any camper or staff member is found to have graffitied or damaged a space, they or their family will be fined. Please discuss this with your child in advance of the summer to encourage them to be respectful within and outside of their living spaces.

### Head Lice/Health Screening

Head lice infestation continues to be a problem at schools, communities and camps all over the country. Therefore, **Chestnut Lake** will be taking the following precautions to attempt to minimize the risk of lice among our campers, teens, and staff:

- 1. All campers and staff will be CAREFULLY CHECKED for lice upon arrival and may also be checked periodically throughout the session.
- 2. If a child is found to have head lice, we will proceed with treatment at camp. Any costs for treatment carried out at camp will be applied to a camper's account. This charge will cover the treatment on the day of detection as well as retreatments throughout the remaining days of the session as needed.
- 3. If head lice are detected during the session, individuals will immediately be instructed not to share belongings, and Chestnut Lake's standard response plan will be put in motion. All cabin residents will be checked and will be treated as needed (families will be informed if their child is found to have head lice at any time). Treatment costs for head lice that is detected during the session will be covered by camp.

On the first day of each session and periodically throughout the session, all campers will have a general Wellness Check. This is a critical opportunity for us to make sure that campers are not entering or living at camp with any lingering health concerns that might affect them or others that they will be living with. Please help us by sharing any last-minute concerns that might have come up. If any campers are found to have exceptional health concerns as noted by our Medical Team, we may ask families to remove the camper until such time that they have fully recovered and have received written clearance from a physician. Periodic wellness checks will be scheduled as needed throughout the the summer.

## Health Center & Medications

No aspect of the camp experience is more vital than the health and well-being of the campers at Chestnut Lake. Therefore, we take great care in selecting and training our staff, and in organizing the Health Center.

Under the leadership of our Head Nurse, and with the support of other nurses and physicians (we always have one doctor on-site), the Health Center will be staffed by qualified professionals who understand the needs of our camp's program and that of the campers, teens, and staff in their care. Nurses and Physicians are screened and go through a strict hiring process. Our doctors tend to be specialists in pediatrics, emergency care, or other relevant fields. We generally have 3-7 nurses and one physician living on-site who provide round-the-clock supervision in our modern, air-conditioned Health Center.

In terms of communication, we ensure that information is shared quickly with families, and from families. Sometimes, our nurses and physicians will communicate directly with parents. But often, our Head Nurse and/or Assistant will be the primary point of contact (you can contact the Health Center via email at medical@chestnutlakecamp.com). We are only twenty minutes from nearby hospitals and if your child needs outside medical attention or is spending the night in the Health Center for any reason, our staff will contact you in a timely manner. We use great caution regarding your child's health and well-being and will be happy to respond to all your questions regarding your child while at camp. Prior to the arrival of campers at camp, our Medical Team will review all forms. We will be in touch with families if there are questions or if we feel there is a need to setup a meeting to further discuss accommodations for your child. Prior to that outreach, please be in touch with our camp directors with questions or concerns.

As a means of standardizing our communication, you will be contacted if:

- Your child needs to be transported from camp for a medical reason;
- Your child is staying overnight in the Health Center;
- Your child is seen by the camp physician and there is any atypical concern, or;
- There are any special arrangements made in advance.

In terms of standard distribution of medication to campers and staff, we use a medication packaging company (CampMeds) to assist with the pre-packaging of prescription medications prior to camper arrival. More information will be shared prior to the summer. We require that First Session, Second Session, and Full Summer campers' medication be pre-packaged before coming to camp. This applies to the following types of medicines:

- Any **daily** medicines and vitamins (in pill form)
- Prescription medicines that you are sending to camp to be used "as needed"

**Please note that Discovery Camp campers will not need to use the CampMeds system.** Instead, we will provide parents with a <u>Medication Intake Form</u> in their MyCLC "Forms & Documents" site that should be completed and sent with the medications in a Ziploc bag.

## Health Forms

<u>No camper will be permitted in camp without completed medical forms.</u> Your child should receive a physical examination within 12 months of camp. It should indicate on the forms whether your child should receive any special medical attention or medication while at camp. All forms are available through MyCLC.

## Hygiene & Showers

We want our campers to be clean, well-kept, and healthy. To do so, we require all campers to brush their teeth, change their clothes, change their bedding, shower daily, wash hands often, brush/comb their hair, and carry-out other basic (but important) hygienic practices throughout the summer. Of course, our counselors will help our youngest campers who will need assistance at times with these responsibilities.

Showering at camp is not the same as showering at home. Most campers are used to being in the shower with endless hot water, total privacy, and lots of time. At camp, it's not the same. Although each residential cabin has its own bathroom and at least three individual, stall showers (with curtains) and on-demand, tankless hot water heaters, showers are often taken more quickly and with more limited privacy. Campers will often have to condense their shower time but will still have enough time to make sure that they are properly cleaned. And just as the campers are sleeping in rooms with others where they need to change clothes and live together, the bathrooms will have campers going in and out of the showers constantly. We know this may take a little time to get used to, but our counselors always will be supportive of the campers to make sure that they are always comfortable and have the requisite level of privacy.

## Lost & Found

**Chestnut Lake does not assume responsibility for the loss or damage of items brought to camp**. We return lost and found items regularly throughout the camp season. **Please mark all your camper's belongings with their first and last name**. Before the last day of each session, the lost and found is distributed as best we can to the campers. All items not claimed within a month of the end of the camp season may be laundered and donated to a charitable organization.

## Money & Valuables

**Campers do not need any money at camp**. Spending money for trips is provided, as needed, and campers can get limited items from our Canteen (snack bar) without the use of cash. Money and valuables brought to camp can be stored in our camp safe and returned to families at the end of the session. We cannot be responsible for any money, items, and/or valuables brought to camp that are misplaced or damaged.

## Mosquitoes, Ticks & Other Creatures

Each year, we address many issues regarding the infestation of mosquitoes and other insects to the best of our ability. We are diligent about having our staff be certain the campers are applying insect spray (or other materials) and double-checking for ticks when returning from walks or programs in the woods at camp. To control the tick, mosquito, and poison ivy population at camp, we also work with an outside company that specializes in the control of these unwanted creatures. By putting tick control boxes around camp and spraying a nonhazardous spray, we can control and reduce the amount of potentially dangerous animals and vegetation. Their comprehensive program is non-invasive and helps to make sure that there is significantly less exposure to ticks, mosquitoes, and poison ivy.

To help assure that your child is as protected as possible, please be sure to send ample amounts of insect repellant with them to camp. Our staff will work hard to make sure that your children are safe and well-cared for while at camp, and we will utilize our excellent Medical Team whenever needed to follow-up with any health concerns.

## MyCLC (Photos, Email, etc.) & Campanion

All families are provided with access to our secure MyCLC site where they can view daily uploaded photos, send email to campers, and enjoy other options. This site is maintained in partnership with CampMinder (the same site and company that we work with for your online camp enrollment, billing, and account management). Information with instructions will be shared prior to camper arrival. By accessing MyCLC, parents/guardians may send campers email messages that will be delivered once daily with the mail.

There is no charge for these emails being sent and they can be purchased through MyCLC (not from Chestnut Lake). Messages may ONLY be sent through this service, not our standard email address.

Campanion is a mobile app that we began providing (at no charge) to our families in 2021. This is usable on any mobile device – iPhone or Android – and can give you full access to the daily photo uploads, video and written highlights, email system, and to complete many of the camp forms. You can download Campanion now (click here for Apple Store or click here for Google Play). Please note that the Campanion photo system also allows you to take advantage of its face-recognition technology so that photos of your own child will automatically be identified and presented to you each day for your review.

## Package Policy

**To model our core values, we have a NO PACKAGE POLICY at Chestnut Lake.** This means that unless there is explicit and specific permission from a Chestnut Lake staff member for a parent to send a package to our attention for their child, there will be **NO** packages accepted at camp. Please visit Appendix F | Package Policy for full details about the policy. Please note, campers celebrating a birthday while at camp can receive one package (see "Birthday" section below).

## Packing for Camp

**Getting ready for camp means starting to gather, label, organize, and pack supplies.** Our camp leaders have run camps for many years and have packed their own children to head off to camps and summer programs around the world. We empathize with parents if they feel that packing can be a challenge, but we do try to make the process as straightforward as possible. Most importantly, please access a copy of the 2025 Disco Camp Packing List in your MyCLC account. **Here are some tips on packing for camp:** 

- LABEL EVERYTHING. Even the most responsible camper leaves a water bottle behind or mixes their shirt up with a friend's. If your child's belongings (clothing and non-clothing) are clearly labeled with their first and last name there is a much better chance they will have all their things throughout the session.
- You can pack in whatever you would like. A trunk, suitcase, duffel bag...any/all kinds of luggage are acceptable. These items will be stored after the articles are unpacked, so please do not plan to have items kept inside.
- Other than what we indicate on the Packing List (such as a shoe holder for the end of the bed), we do not want any storage containers, plastic or other types of drawers, or other types of furniture to come with campers for use in the cabins. We provide the needed storage and help organize everything for the campers.

## Pets

Pets (including dogs, cats, birds, and so on) are restricted from all camp property (even when dropping off or picking up a camper). This includes your child's new puppy – even if they are well-trained. Anyone who brings a pet onto the premises will be asked to remove the pet immediately.

## Photos

We work hard throughout the summer to take as many photos as we can of a diverse array of age groups and activities. The purpose of sharing photos is for families to see the types of activities campers are participating in. We will not be taking a photograph of every child every day and cannot guarantee how often a camper will appear in photos and what the quality of those images will be. Photos are generally uploaded to MyCLC in the evening, but the time will vary each day due to several factors such as special events, schedule changes, and the number of photos taken. Families are advised to check photos first thing in the morning for their best chance at seeing the full array of photos from the previous day, rather than waiting for new photos at night.

## Staff at Camp

At Chestnut Lake, we pride ourselves on the quality of the individuals who work with the campers, as well as the leadership structure that supports their work all summer. Therefore, our most important off-season task in preparing camp for your child is the hiring and training of the young role models who make up our staff. The two types of counselors that live and work with the campers on Boys and Girls Campuses are General Counselors and Specialty Counselors. General and Specialty Counselors tend to be high school graduates between 18 and 22 years old. They are hired for their skills, values, and dedication to serving the needs of our

campers. Some have grown up at our camp, while others are hired elsewhere by our directors. All staff are hired to represent the values and qualities that we work to teach and reinforce within the camp's philosophical structure. All General and Specialty Counselors are subject to a thorough background check and interview process before being hired.

General Counselors are not assigned to run any activities during the average camp day (they travel with the campers from place to place), while Specialty Counselors have been hired to assist and/or lead program areas (Outdoor Adventure, Athletics, Arts, Waterfront, etc.) during the "9-to-5" aspect of the camp day. Camper groups/cabins tend to move to and from areas with the direct supervision of counselors.

All counselors will be part of a pre-camp Orientation & Training program (lasting 7-10 days, on average), as well as in-service education, reflection, and processing sessions during the camp season. Counselors are supervised by Division Leaders in each camper Division, providing them with active oversight, evaluation, skill-building, support, and motivation throughout the summer. Our Division Leaders (at least 21 years old) are often former counselors who have displayed exceptional skills in leadership and are trained further on child development, counseling, leadership, and other areas. Some Division Leaders work in the off-season as teachers, graduate students, or in other related fields. Division Leaders are supervised by our Assistant Directors, Kyle Yahn and Erica Lakind. They, in turn, are directly supported by Aaron Selkow, Director, and will have additional support from Wellness Coaches and Campus DLs this summer. The Discovery Camp program falls under Kyle and Erica's purview and there are additional staff assigned. All Discovery Camp cabins will have counselors selected from the staff on-site throughout the summer.

**Your children will receive intense and meaningful supervision at Chestnut Lake.** Counselors and other staff will connect with them and will provide the type of nurturing and insight necessary to ensure their safety, well-being, and growth while away from home. We do not take for granted that campers will be well cared for simply by virtue of hiring capable staff, providing a great staff-to-camper ratio (averages 1:4), and having a structured environment. In fact, we are thrilled to be challenging ourselves, and our staff, to best monitor your child's camp experience as *active supervisors*.

## **T**ipping & Gratuities

**Chestnut Lake does not allow families to tip staff**. Our counselors are professionals who are dedicated to serving every camper equally during the summer and they understand that they cannot accept any gratuities for their work. Families can show their support of staff by contributing in their name to Chestnut Lake and those monies will be used to support camper and staff programming in the future. If you choose to honor a staff member, the staff member will be notified of such contributions.

## Visitation Policy

Only people with explicit and specific permission from the camp's directors will be permitted to visit camp while the campers are in session. If a parent/guardian needs to visit camp or pick up their child for an approved reason, please contact the camp office to make certain that arrangements are confirmed. Individuals who are picking up or dropping off staff members on their days off may not remain at camp for visitation without prior permission.

## Appendix A | Camper Wellness



All campers will come to camp with individual needs that are important. Whether campers present issues that need special attention – including those that will need regular access to medications, those with dietary restrictions, or those coming to camp wrestling with a range of challenges – or we are simply caring for kids that are doing well and have typical needs, we are presented with an incredibly broad range of social, functional, and emotional concerns daily. For kids to find success at camp, including those who present or self-identify with or without significant needs, they will need to have additional support, the insight of experienced professionals, accountability and follow-through in their care, and a commitment to their well-being.

Likewise, our staff members require support. Despite their enthusiastic and determined efforts to serve the campers' needs as their highest priority, they are also need assistance, both personally and professionally, too. Our staff are extraordinarily effective at helping campers through supervision, feedback, and coaching, but they also rely on the strength and talents of our entire staff team to help them do their best. We give them hands-on attention through problem-solving, role modeling, and appreciative inquiry, and we identify means of delivering staff development and support through many different resources.

If there is a group in our community that is more demanding than ever before, it is our campers' parents. Their expectations of us have never been higher, and we do not shy away from the challenge to provide them with the best customer service and communication possible. To appeal to the families that send their children to Chestnut Lake, we must commit to a consistent, effective, and honest partnership that will benefit the child without compromising camp's standards and policies.

#### During the camp season, we will have the following positions as part of this wellness focus:

- Camp Directors, Assistant Director, Director of Staff & Camper Experience, and Engagement Director
- Wellness Coaches, Wellness Coordinators & Specialty Foods Coordinator
- Medical team (Health Center Manager, Nurses, and Doctors)
- Communications Team (including Communications Director)
- Office Team (including Office Manager)

Our unique approach to wellness at Chestnut Lake is both contemporary and timely. We are acutely aware of the growing needs of our community when they are in our care. Although Chestnut Lake does not aspire to be a therapeutic environment, we are committed to being a place where people feel safe. If you have any concerns at all about your child's wellness while at camp, please be in touch with our directors.

## Appendix B | First-Time Advice



According to Bob Ditter, a renowned psychologist and camping expert, the more a child has a chance to "practice" behaviors, the more the child will experience mastery. Going to camp for most children will be most successful if we can try the following:

**Speak openly about your child being away.** Check your own feelings about having your child be away for 5 days, 4 weeks, 3 weeks or even 7 weeks. Children are keen sensors of parental angst. If you are not ready yourself, it may be harder for your child to leave and feel permission to have fun. Be honest about your apprehension but do so in the most positive way possible.

**Develop a good relationship with the staff.** If you or your child is homesick, an understanding director or member of the staff can help you through the rough spots.

**Problem-solve with your child before camp.** "What should you do if you are upset?" "What will you do if you are not feeling well?" Parents/guardians should try role-playing some possible camp problems with their child to help identify the concerns that may need to be addressed (by you or by the camp) before arriving. Encouraging your child to advocate for themselves enforces that there are people at camp to help with any struggles.

**Begin having sleepovers.** If your child has never had a sleepover, start with either a best friend in the neighborhood or with a favorite relative (grandparents, cousins, etc.).

**Understand the showers.** If your child typically takes baths at home, have them begin "practicing" taking showers. Also, you should talk to your child about the "semi-private" nature of showers at camp. While campers can pull the shower curtain closed during their own shower, the uniquely informal and tight-knit community of camp and the limited time preventing long showers will likely be an adjustment.

Getting ready is a partnership. Have your child participate both in shopping for camp and some of the packing.

**Remember why you are sending your child to camp in the first place.** It may be to have fun, to develop and grow, to make great friends, or to gain self-confidence, self-reliance, and resilience. Those outcomes do not materialize without the chance to stretch one's comfort zone, and to overcome hurdles along the way.

**Speak to the parent/guardian of a child who has already attended Chestnut Lake**. Parents/guardians have their own language when it comes to children, and a parent/guardian who's been there can offer insights into camp. If you would like to contact families before the summer, please call the camp office in the off-season and we can provide references for you.

## Appendix C | Camper "Prep"



#### **Help with Homesickness**

It is important to remember that going to camp can be a major change for any child and that it is 100% normal for a child to feel homesickness (whether they are coming for the first time or are "camp veterans"). The most important thing is for parents/guardians to feel good about camp themselves and about the idea of their child being there, and to project that.

- ★ When packing for camp, ask your child what special (non-valuable) personal items they might want to take along. This is to increase comfort levels by having something familiar nearby as they adjust to a new place.
- ★ Talk about going to camp in the days leading up to it. About one week beforehand, start talking about what they are looking forward to, what they want to do most at camp when they get there, etc.
- ★ Speak openly about homesickness. Kids often feel jittery about going to a new place and you can inquire about how they are feeling. Feeling nervous is normal. Reassure your child that you believe in them and their ability to make friends.
- ★ Second-year campers (and other "veterans") can experience homesickness, too. If they had "the greatest time of their life" last summer, they could feel let down that camp is not the same and they need time to adjust to their new bunkmates and counselors. Remind your child they will once again have fun, but they will have new experiences and make new friends.
- ★ Have a letter ready to mail a day or two before camp begins so it is there the day your child arrives. Avoid long descriptions of all the things they might be missing, as this may make them feel torn about missing out.

#### What to Say (and What NOT to Say)

Here are examples of **GREAT** things to say to your child as they prepare to leave for camp:

"The camp knows how to get in touch with me if they need to."

"I'm going to be checking MyCLC and the photos to see how you're doing."

"I'm going to write to you."

"I love you and I'm really happy that you'll be having this experience this summer."

Here are some **NOT GREAT** things to say to your child as they prepare to leave for camp:

"I'll pick you up early if you get too homesick." "Just try camp for a week and see how you like it." "You have to go to camp so that we can get a vacation." "You can call me anytime."

The best advice we try to give is: <u>ASK US FOR ADVICE</u>. We don't want to overwhelm parents with information, but we are always willing to give our opinion, share our insight from many years of experience, and to brainstorm together about how we can work together to make this summer successful for your child.

# Appendix D | Behavior at Camp

We strive to create a sacred community that is safe for individuals to take risks by providing them the tools necessary to find success in doing so. It is our goal to provide a well-supervised and nurturing environment for our campers and teens, and we only employ staff members who understand their role as strong role models, educators, and supervisors.

Chestnut Lake is a place where participants will create, learn, and live together while making memories that will last a lifetime. This unique opportunity is exciting yet challenging. Living together requires a lot of cooperation, sharing, patience, and respect. In addition, we have high expectations and standards of behavior at Chestnut Lake. **We do not tolerate abuse or exclusive behaviors of any kind, either physical or verbal**.

One of the goals at Chestnut Lake is to **help individuals learn to be responsible for their own behavior**. In most situations, staff will try to solve behavioral problems without having to involve parents. This is different if a person exceeds the limits understood by the camp community. **We expect:** 

- **Respect for all living things**, which means that no person will ever hurt another person physically, sexually, or psychologically. We will treat all animals with respect, too.
- **Respect for the environment**, which includes the natural environment in which we live during the summer, activity, and program spaces, and one's own personal space.
- Alcohol and other drugs may not be possessed or used at camp and the consequence for possession or use will be dismissal from camp. No camper may possess any smoke-able substance, matches, or lighters.
- **Camp is not a place to experiment sexually**. Campers will hear that any behavior beyond discreet hugging and kissing (fully clothed, of course) is not permitted.
- **Respect for camp as an inclusive community**, which includes the welcoming and valuing of campers with differences and disabilities, both in your bunk and in the wider camp community.
- Individuals will make choices that are good for themselves and others and will take responsibility for those choices.

With these standards and expectations in place, the **administration of Chestnut Lake reserves the right to ask that a person at risk to themselves or the community be removed from camp immediately**. We will expend every effort on behalf of the entire camp community to make the camp experience a positive one. We hope to form a partnership with families to deal with concerns in an honest, productive, and effective manner. Please remember that Chestnut Lake is a family, and we respect and value our relationships.

At Chestnut Lake, we pledge to care for your children and help guide them on the right path towards positive experiences, building relationships, and making good choices. Together, we can help ensure that your child/children has/have a meaningful, fulfilling, and fun summer.

If you have concerns about the behavior of your camper prior to the summer, please reach out to our directors so that we may discuss strategies and tools with you that would be helpful to know going into the summer.

## Appendix E | Electronics (Screen-Free) Policy

In keeping with our desire to build a community at Chestnut Lake that is focused on healthy engagement with other people and our unique surroundings, our Electronics Policy is designed to:

- ✓ Allow campers to fully embrace and "plug into" the connections they make with other campers and staff as they "unplug" from their electronics
- Encourage our campers to spend less time on their beds or in their cabins and more time outdoors
- Reduce the stress associated with the damage to and theft of electronics while in our rugged and communal camp environment
- ✓ Give campers a much-needed break from the world of technology that becomes more and more encompassing at home
- Ensure that our campers are not exposed to ageinappropriate material without intentional and thoughtful support of our staff



✓ Remove the divide between "the haves and the have-nots" in our cabins

Research has provided confirmation for what we have instinctively known to be true about a camp experience, that time away from screen media – with increased social interaction – may improve comprehension of nonverbal emotional cues. In the context of camp, removing the distraction of technology allows campers to engage in relationships, activities, and the beauty of their surroundings more fully. We are proud that we can provide to campers and staff this opportunity to unplug and ask for your assistance in our enforcement in this policy.

### **UNPLUGGING AT CAMP: OUR POLICY**

To demonstrate our commitment to providing a summer camp experience that emphasizes building community and enhancing relationships and focuses on people and places and not screen time, we have created an electronics policy that is outlined in detail below. Please note that any device prohibited below and any device with the ability to connect to the internet (even if you've disabled Wi-Fi) will be collected and stored by our camp's staff for the duration of a camper's session.

#### iPods/MP3 PLAYERS

If your child would like to have access to their own music at camp, please send an inexpensive MP3 player, or an older-generation iPod that does not have a touch screen. There are also newer devices such as the <u>Mighty</u> that you can explore as options as well. We will not allow any MP3 players/mobile devices with touch screens. This way we will ensure that our campers cannot watch videos, TV shows, or movies, or access the internet while at camp.

#### **DIGITAL CAMERAS**

We encourage you to only send a digital camera to camp if your child is an avid photographer and expects to select Digital Photography as an elective during the summer. Please only consider an inexpensive digital camera, and please discuss proper handling of the camera and how pictures should be taken. No photos should ever be taken that are inappropriate or without the permission of others in the photos. We recognize that many digital cameras come with the ability to record videos. If your child will be bringing a camera with video capability, please have a conversation with him/her about the appropriate times and places to record while at camp. Again, please leave expensive cameras at home.

#### ELECTRONIC HANDHELD GAME DEVICES (GAMEBOYs, PSPs, NINTENDO DSs, etc.)

No electronic handheld game devices will be allowed in camp. We would much rather have the campers using time to rest or to socialize with other campers in the cabin, building friendships and community in the process. Camp is designed for social interaction, and solitary play on a device is antithetical to that. We are confident that "unplugging" campers from video games for a few short weeks will result in more time playing together, enhanced interaction between bunk mates, and more fun overall.

#### **CELL PHONES**

It is our long-standing policy that campers are **NOT PERMITTED** to have cell phones at camp. Cell phones with or without a SIM card are prohibited, even for use as a camera. We believe that being at camp is an opportunity for your child to experience a world beyond home and a chance for you and your child to practice "letting go." "Letting go" allows children to develop autonomy, independence, and a stronger sense of self. It allows them to make new friends, take responsibility for themselves and their bunkmates, problem solve, and mature. These things cannot be achieved when parents are only a phone call away in such an unmonitored and accessible manner.

Although cell phones have been strictly prohibited at camp for many years, unfortunately in some cases campers and/or their families have challenged this policy and have brought a cell phone to camp. The consequences of this are significant, as it can lead to conflicts within the cabin as campers focus on their friends or concerns at home rather than their friends at camp. We feel cell phone use at camp is counter to the values we teach and uphold at Chestnut Lake and interferes with an important aspect of the overnight camp experience. If we learn that any camper has a cell phone in camp, it will be confiscated for the remainder of their time at camp and returned to you. Please take the time to discuss this policy with your camper. We know that adherence to this policy is something that requires an open understanding and partnership between children and their parents.

We understand that some campers that might travel by air to camp may have cell phones in their possession while traveling to or from camp without their parents for important reasons. Please discuss with your child that their cell phone must be turned in to their counselor, Head Counselor, or directors immediately upon arrival. The phone will be returned to your child before they leave camp.

#### LAPTOPS, NETBOOKS, iPads, TABLETS, DVD PLAYERS, SMART WATCHES, E-READERS

Campers are not permitted to have these – or similar electronic devices – in camp. Please make sure you purchase and pack any books your child might be required to read from their school's summer reading list.

#### ONE LAST WORD ON ELECTRONICS...

We recommend that your child powers down, unplugs, and takes what we're certain is a well-needed break from the world of electronics. Therefore, we will not assume responsibility for any items brought that are lost or damaged during the time they are at camp that fall outside of this policy. What your child brings to camp is their responsibility to take care of, and we want to unburden them as much as we possibly can.

# Appendix F | No Package Policy

Chestnut Lake is committed to providing an excellent, fun, immersive camp experience where we live our core values every day. One of these values is that – at Chestnut Lake – people from all backgrounds are welcomed and encouraged to be members of a community where they feel safe and secure to express and be themselves, on an equal playing field.

Allowing packages contrasts these ideals that we are trying to reinforce at camp and in the past has raised various concerns, such as:

- Feelings of separation and isolation between campers who receive packages and campers who do not
- Senses of jealousy or inferiority between campers who receive packages and those who do not
- Burdens on parents when they feel they need to send packages to "compete" or "keep up with" other families
- Limited space and storage in some cabins for additional items
- Concerns pertaining to the environmental impact of boxes and packaging waste, as well as the excess "throw-away" items accumulated in our cabins

**Due to these concerns and to model our core values, we have a NO PACKAGE POLICY at Chestnut Lake.** This means that unless there is explicit and specific permission from a director for a parent to send a package to our attention for their child, there will be **NO** packages accepted at camp. We will continue to accept standard flat business size (#10) or greeting card envelopes so that families can correspond with campers, but anything larger than this will not be accepted or delivered. Packages will either be held at the office to be picked up on closing day or will be returned to the sender.

## **Important Questions & Answers:**

## What if my camper needs something like a piece of clothing or an important toiletry that was forgotten at home, lost, or is something that they ran out of while at camp?

We recommend contacting the Wellness Team (either call the Main Office at 570-729-1010 to be connected, or email <u>wellness@chestnutlakecamp.com</u>) to discuss the need more personally. If it is something that we cannot provide for your camper, you will be asked to send the item to camp to the attention of our WELLNESS OFFICE or another member of our staff with the camper's name and bunk and they will make sure the item gets delivered to your camper. Please note this will be done on an exception-only basis, and extra items included in the box and not discussed previously will be held until closing day or returned. Fortunately, we will keep many sundry items in stock at camp and have the ability to acquire items that are needed for campers using our local drivers and delivery services. If there is an item we need to purchase for a camper, we will be in contact with you and will arrange for payment/repayment.

Can I send something to a staff member or send something with someone else who is visiting camp to give to my child?

No. We appreciate that some of our parents have friends or family who are working at camp or will be visiting camp, but we do not want to police the items coming into camp with individuals other than our Wellness Team, Office Team, or year-round directors.

#### What if my child has a birthday at camp?

We make sure that birthdays occurring at camp are celebrated and that those campers feel special. Birthday phone calls will be coordinated, and we will allow for families to send one package to their child for their birthday at camp. If you send a birthday package to your child, please put "Birthday Package" on the label so we can make sure it gets to your child on their birthday.

Thank you in advance for doing your part to ensure that Chestnut Lake can continue to promote and support our values and principles.

## Appendix G | Social Networking & Internet

At Chestnut Lake, we care about our community members 365 days each year. We work hard to hire, train, evaluate, and motivate staff members who will help to teach and reinforce in our campers the positive values that are at the core of our camp philosophy. And, above all else, we recognize the power of the examples we all set, as staff, for our campers and their families.

Of course, we also appreciate that our campers and staff are entitled to private lives outside the boundaries of the camp community. It is our hope, therefore, that for a staff member or camper at Chestnut Lake, a person will choose to live their life in a manner that displays the type of integrity expected during our summer at Chestnut Lake. We also hope that all members of our community will remember that each person's private life is indeed just that – *private*. Details of relationships and leisure time pursuits must remain that way, and while sharing and connecting with other campers or staff is vital to the development of trust and counseling in our cabins and camp, it should never cross the line of appropriateness that we define at Chestnut Lake. Please read the following carefully and understand that we have an expectation that **ALL CAMPERS AND STAFF MEMBERS** will abide by these rules as a member of our community.

### SAFETY

#### First and foremost, we are concerned with your safety and the safety of all campers and staff. This means:

- Only professional relationships are permitted between campers and staff members at Chestnut Lake. Romantic relationships, in person or on the internet, are not permitted.
- Socializing (between staff members and campers) during the off-season is encouraged only through official, camp functions or other adult-supervised activities, or other situations authorized by the camp directors and/or parents/guardians ("authorized" contact would include our Camp Reunion or Mini-Reunions or Zoom Meet-Ups).
- If you become aware of any cyber-bullying or other types of inappropriate contact on the internet, contact camp immediately. Also, if any camper (or staff member) discloses to you information that any reasonable person would be concerned about, you are asked to report this immediately to the directors.

### REPUTATION

#### As Chestnut Lake campers and staff, you always represent the camp. This means:

- How you choose to behave is a reflection on you, the camp, and all members of our community. Thus, your choices to discuss "Chestnut Lake," wear "Chestnut Lake" gear, and in any way represent the camp may have significant repercussions.
- As part of any staff member's employment and the attendance of any camper, the camp may review all available materials in the public domain and will reserve the right to require all information a person posted on the internet to be viewable by camp's year-round directors if there are any reasons to warrant this as viewed by the directors.
- Chestnut Lake may choose to refuse and/or terminate employment of a staff member at any time, or deny enrollment to a camper, due to the nature of information that may reflect negatively on a person's professionalism, decision-making, behavior, recreational activities, or other elements of their character.

#### PRIVACY

#### We sincerely respect each person's privacy. This means:

- Photos or other images/likenesses of campers, or anyone under the age of 18 years, may not be shared, posted, or transmitted to others (when these relationships or connections are because of camp attendance or employment). If such images are taken in the normal course of attendance and/or employment, these will be for personal use only.
- We recommend that each staff person's internet presence should always restrict access to campers. If you are a staff member (or have been one in the past), we ask that you do not share personal email addresses or telephone numbers with campers, nor do we suggest you allow them access to personal sites such as Facebook or Instagram where your profile may

appear. If you do receive correspondence/contact from a camper, please feel free to contact our camp office to discuss next steps.

- If a camper "friends" a staff member or visits one's personal page in such environments as Facebook, we ask that staff members restrict their access to no more than a "limited" level.
- Please remember that the internet is a public forum. No matter what your intention may be, statements and information shared can (and will) be interpreted in various ways, by various people you know and complete strangers. Be thoughtful about what you share.
  - Please keep in mind that things that are shared on the internet, as they may relate in any way to Chestnut Lake or to relationships that are the product of attendance at Chestnut Lake, could be seen by others and may, in fact, impact one's own attendance and/or employment at Chestnut Lake.

#### COMMUNITY

At Chestnut Lake, we recognize that the foundation for growth (for campers and staff) is the strong bond that forms between campers and staff members. These relationships are vital to the development of social skills, independence, self-esteem, healthy risk-taking, and many other skills. It is our goal to support these relationships effectively through the camp season and year-round in a manner that will not put any member of the community at risk or subject them to unwarranted harassment, attention, or any form of prejudice.

- Contact between campers and staff (out of season) should be restricted and should follow the guidelines discussed herein. Failure to abide by these standards may impact the camp's decision to employ, and/or reemploy, the staff member and could impact the enrollment (or re-enrollment) of a camper.
- No person is permitted to use the camp's logo or name without the expressed consent of the directors.
- We encourage each staff member to always behave in ways that reflect the seriousness of the responsibility of being a youth professional and leader.

# Appendix H | MyCLC Expectations

Chestnut Lake made a choice years ago to join the growing number of resident camps that use online email, photo, and information services. It puts us in good company, and we know that many of our families value this opportunity to feel connected to their child's experience at camp. We work hard throughout the summer to take as many photos as we can, use the available (and sometimes unreliable) technology that we have access to in the mountains, and keep things running to provide the highest level of service. However, we want to set reasonable expectations for families to have with respect to this:

 The MyCLC service is meant to be an asset for families but is secondary to all aspects of the camp program, operations, systems, campers, staff and other expression. While we truck make the convict the best it can be it is all



- other concerns. While we try to make the service the best it can be, it is simply not the highest priority for us.
  Chestnut Lake has a limited Communications Team staff that is responsible for taking photos, writing content, gathering photos from others in camp, uploading and managing the technology to make the information available, and troubleshooting problems. Thus, we will NOT be taking a photograph of every child every day. In fact, we cannot guarantee how often any camper will appear in photos (and what the quality of those images will be). We will, however, try to be sure that each Division has photos representing their activity (on average) every other day. We do our best to capture as much variety as possible, but photos are taken mostly candidly and without a fixed schedule. If you do not see a photo of your child one day, please don't be concerned. If you've been looking for a few days and are concerned, we understand that you may contact us. However, we will always be in touch if there is a problem regarding your camper.
- Just because your child does not have a broad smile, is not standing with their friends, seems to be wearing the same shirt as the day before, or is not seen doing their "favorite things," this does not mean there is *anything wrong*. By the same token, a smiling camper who is with their friends and is doing their favorite activity is unlikely to be having a worry-free day. Photos are only a snapshot view of an experience that has millions of moments.
- Photos are generally uploaded in the evening, but the time will vary each day due to several factors such as special events, schedule changes, and the number of photos taken. Families are advised to check photos first thing in the morning for their best chance at seeing the full array of photos from the previous day, rather than waiting for new photos at night.
- Technical problems with the MyCLC service are usually an issue with technology (itself) or MyCLC (not Chestnut Lake). Please be patient and understanding that we are reliant on things that we do not control.